REDOX^

Redox Pre-Kickoff Checklist

What to know before starting a new project with Redox

POST CSA Technical Onboarding

- ❑ Your product is fully functional and ready for integration
- ❑ Complete Redox customer onboarding (welcome call, tech enablement, success planning)
- ❑ Code up to the Redox API for each data model in your scope
- ❑ Workflow fully tested against Redox Dev Tools
- ❑ Create sources and destinations in Redox Dashboard (staging and production)

PRE SUBMISSION Project Confirmation

- ❑ Complete all contracting with the health system (e.g. BAA, security questionnaires, sales contract, etc.)
- ❑ Define the scope, EHR, workflow and connection method with the health system

PRE KICKOFF Health System Readiness

- ❑ Confirm the health system has the necessary resources assigned to the project
    - ❑ Project Manager or Product Champion
    - ❑ Interface Analyst
    - ❑ EHR/Application Analyst
    - ❑ Network Engineer/Analyst
- ❑ Identify a target Go-Live date with the health system

KICKOFF Getting Started

1. Once you've completed the Post CSA and Pre Submission steps, submit a Project Request Form. You should plan to have this submitted 3-4 weeks before you'd like to start the project.
    a. On the Monday following your submission, we'll give you a target kickoff window
    b. One week prior to the start of your kickoff window, we'll let you know who will be working your project.
2. Prior to your kickoff window, make sure you work with the health system to get the right resources assigned and determine what feeds they'll use to exchange the necessary data. You can also create your kickoff deck (Redox can provide a template) or start on any operational requirements for the project.
3. Once your kickoff window starts, you'll have two weeks to schedule a kickoff call with Redox CSM, Integration Manager, your team and all necessary HCO resources.